EcoMarble® Care & Maintenance Guide

Routine Cleaning and Long-Term Care of Natural Stone Surfaces

EcoMarble® | A Nusfun Brand

EcoMarble natural stone sample display

1. Routine Cleaning

- Remove loose dust and grit using a soft cloth, microfibre mop or non-abrasive tool.
- Use clean water or a pH-neutral cleaner clearly identified as suitable for natural stone.
- Blot and clean spills promptly, especially oils, coloured liquids, food, beverages and cosmetics.
- Where residues remain after cleaning, rinse with clean water and dry with a clean soft cloth.

2. Products and Methods to Avoid

- Avoid vinegar, lemon-based cleaners, acidic descalers and other acidic products on marble or limestone.
- Do not use strong alkalis, strong bleach, solvent-based products or cleaners of unknown composition unless compatibility has been confirmed.
- Avoid abrasive powders, steel wool, hard scraping tools and pads that may dull or scratch the surface.
- Do not assume a product is suitable for natural stone simply because it is labelled as a “tile cleaner”.

3. Stain Treatment

- Blot spills first rather than spreading them further across the surface.
- Treat routine residues with a clean absorbent cloth and a compatible pH-neutral stone cleaner.
- Persistent oil, organic or coloured stains should be referred to a professional natural stone care specialist.
- Test unfamiliar cleaners or treatment methods on a small inconspicuous area first.

4. Wet-Area Maintenance

- Maintain good ventilation and avoid prolonged standing water where practicable.
- Inspect sealant and grout/joint areas periodically and repair deterioration, cracking or damage promptly.
- Avoid long-term build-up of soap residue, body oils and mineral deposits.
- Surface cleaning does not replace maintenance of the waterproofing system behind the panels.

5. Sealing & Professional Maintenance

- The need for sealing depends on stone type, finish, service environment and project requirements.
- Before using any sealer or surface protection product, confirm compatibility with the selected natural stone and test a small area first.
- High-use commercial spaces may benefit from periodic professional inspection and maintenance as part of the facility maintenance programme.

6. Natural Stone Characteristics

Natural stone can develop subtle appearance changes through use and over time. Appropriate cleaning, prompt treatment of spills, moisture control and compatible maintenance systems help preserve long-term surface performance.